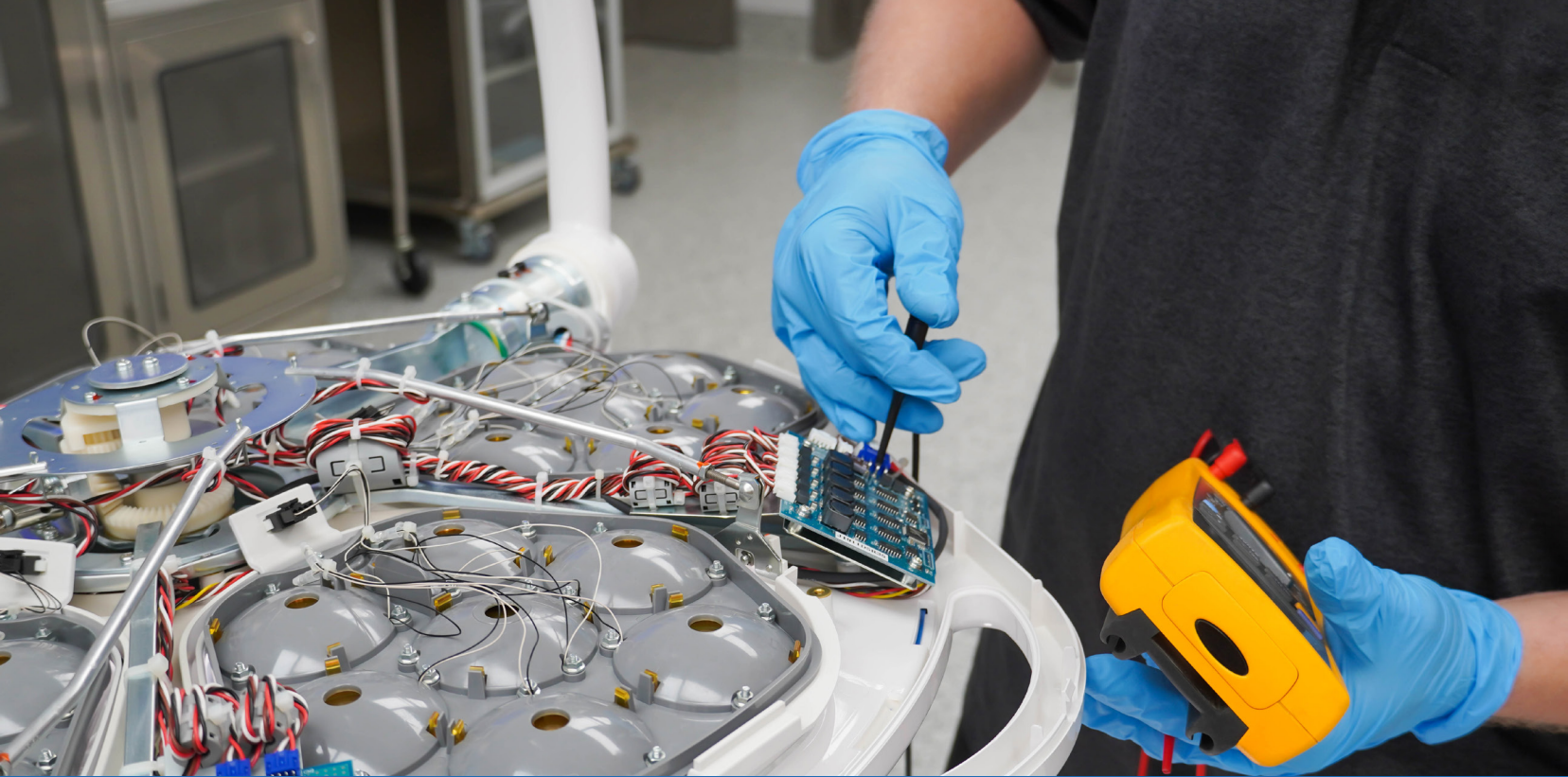




Skytron Assure

Service Programs





Skytron Assure Puts You in Control

A properly maintained capital asset offers years of trouble-free operation, reducing downtime and helping to control operational costs, which can improve departmental productivity. Skytron Assure provides peace of mind that your Skytron assets are performing optimally and are safe to use. Assure offers various options, including extended warranties and comprehensive service plans, all of which provide industry-leading support. Our goal at Skytron is to provide superior and affordable service to all healthcare partners and to raise the standards of our solution packages.

Advantages offered by Skytron Assure

- Maximum uptime guarantee with comprehensive plans
- Fixed or controlled operational costs
- Full life-cycle management
- Increased asset longevity
- Lowest cost of ownership over equipment life
- Support packages tailored to your needs



Skytron Assure

Preventative Maintenance
(Labor Only)

Preventative Maintenance
(Labor & Parts)

Comprehensive

Available for current and discontinued products	✓	✓	.
Available for current products only	.	.	✓
Includes labor to perform preventative maintenance as defined in the product service manual	✓	✓	✓
Includes parts to perform preventative maintenance as defined in the product service manual	.	✓	✓
Provides warranty coverage from factory defects	.	.	✓
Provides a fixed cost for all planned and unplanned service events	.	.	✓
Includes replacement of wear items	.	.	✓

All Skytron Programs Include:

- Priority technical support 24/7
- Customer care center
- The ability to place service requests online at skytron.com or by contacting your local Skytron service center
- Complete service history of all equipment covered in the program, available anytime
- Compliance with FDA equipment record-keeping and certification regulations for all programs



Skytron's Solutions



Sterile Processing

Processing Sinks and Stainless Offerings
Washers, Ultrasonics, and Cart Washers
Prep & Pack Tables & Sterilizers



Clinical

Surgical Tables
Booms & Lights
Full Offering of Stainless Products



Architectural & Environmental

Modular Walls
Configurable Window and Door Offerings
Built-in Cabinetry



Clinical Business Intelligence

Video Integration
Asset Tracking & Supply Chain Solutions
Surgical Displays

Skytron's mission is to provide safe and efficient healthcare solutions delivered through a local representative network that values long-term relationships and comprehensive service. Focused on providing the highest quality solutions while delivering the lowest cost of ownership, we prioritize unwavering transparency & accountability in our actions.

To learn more, visit our website at www.skytron.com



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